

sona: simplify your life

User Guide

sona:vogue micro

700/500/300



Welcome

sona:vogue micro is a fully automatic hearing aid that combines high sound quality, maximum speech comprehension, and optimal listening comfort. We are convinced that the outstanding performance of your sona:vogue micro will provide valuable benefits in your daily life.

Please read these user instructions thoroughly to benefit from all the possibilities your new sona:vogue micro has to offer. sona:vogue micro is a quality product developed by the Swiss company Sona Hearing. With proper use and care, you will be able to enjoy your sona:vogue micro for many years to come.

If you have any questions, please consult your hearing care professional. For further information, visit the Sona Hearing website www.sonahearing.com.

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Contents


| | |
|--|----|
| 1. Important information | 6 |
| 2. Product description | 9 |
| 3. Step-by-step instructions | 10 |
| 4. Care and maintenance | 16 |
| 5. Troubleshooting | 18 |
| 6. Service and warranty | 20 |
| 7. Information and explanation of symbols | 21 |


1. Important information

Please read this information carefully before using your sona:vogue micro.




Hazard warnings

-  Use only a sona:vogue micro that has been specially programmed for you by your hearing care professional. Other systems may be ineffective and in certain cases may damage your hearing.
-  Changes or modifications to the sona:vogue micro that were not explicitly approved by Sona Hearing are not recommended. Such changes may damage your ear or the sona:vogue micro.
-  Hearing instrument batteries are toxic if they are swallowed! Keep them out of reach of children and pets. If batteries are swallowed, consult your physician immediately.
-  In very rare cases, the dome can remain in your ear canal when removing the sound tube from the ear. In the unlikely case that the dome does get stuck in your ear canal, it is strongly recommended that you see a physician for safe removal.

 In some environments, sona:vogue micro will reduce background noise. Please be aware that warning signals or noise coming from behind, e.g. cars, are partially or entirely suppressed.

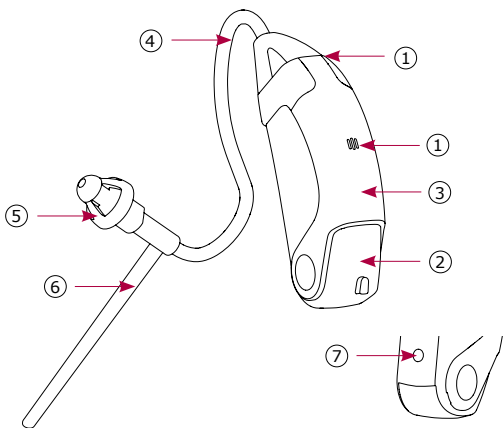
 Keep the sona:vogue micro out of reach of children under 3 years of age.

Information on product safety

-  Never immerse your sona:vogue micro in water! Protect it from excessive moisture. Always remove your hearing aid before showering, bathing, or swimming.
-  Protect your sona:vogue micro from heat (never leave near a window or in the car). Never use a microwave or other heating device to dry your sona:vogue micro. Ask your hearing care professional about suitable drying methods.
-  When you are not using your sona:vogue micro, leave the battery compartment open so that any moisture can evaporate. Make sure that you always completely dry your sona:vogue micro after cleaning. Store the sona:vogue micro in a safe, dry, and clean place.

- ① Do not drop your sona:vogue micro. Dropping onto a hard surface can damage it.
- ① Always use new batteries for your sona:vogue micro. You can return used batteries to your hearing care professional.
- ① Remove the battery from the battery compartment if you are not using your sona:vogue micro for a longer period of time.
- ① X-ray radiation (e.g. CT scans, MRI scans) may adversely affect the correct functioning of your sona:vogue micro. We recommend that you remove it before undergoing X-ray procedures and keep it outside the X-ray radiation room.
- ① Do not use your sona:vogue micro in areas where electronic equipment is prohibited.

2. Product description



- ① Microphones
- ② Battery door with ON/OFF functionality
- ③ Color snap-on
- ④ Sound tube
- ⑤ Dome
- ⑥ Retention
- ⑦ Side indicator: red = right; blue = left

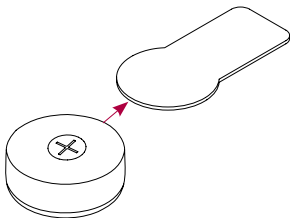
Your sona:vogue micro requires size 312 batteries.

3. Step-by-step instructions

This chapter provides step-by-step instructions on how to use your sona:vogue micro. Please follow these steps carefully.

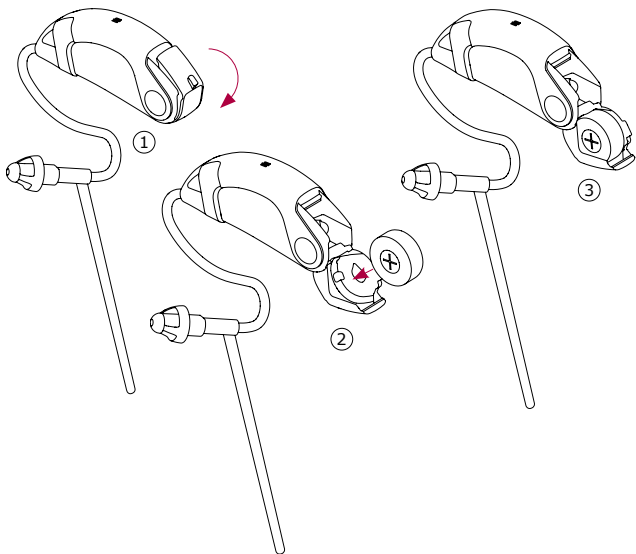
Step 1: Preparing the battery

Remove the protective foil from the new battery. Certain batteries need some time (max. 2 minutes) to activate.



Step 2: Inserting the battery

Open the battery door. Insert the battery as shown and indicated in the battery compartment. Use size 312 battery for your sona:vogue micro.

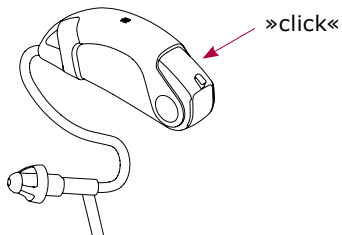


Step 3: Turning on the sona:vogue micro

Switch on the sona:vogue micro by completely closing the battery door. Once switched on, your sona:vogue micro is ready to be used.

- ① Open and close the battery compartment gently and carefully.
- ① If you feel resistance when closing the battery compartment, make sure the battery is inserted correctly. If the battery is inserted the wrong way, the hearing aid will not work and the battery compartment can be damaged.

It can take up to 5 seconds before it starts. When you wear the sona:vogue micro, you will hear an acoustic signal that indicates when the device is switched on.

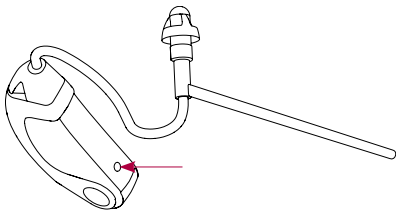


Step 4: Inserting your sona:vogue micro

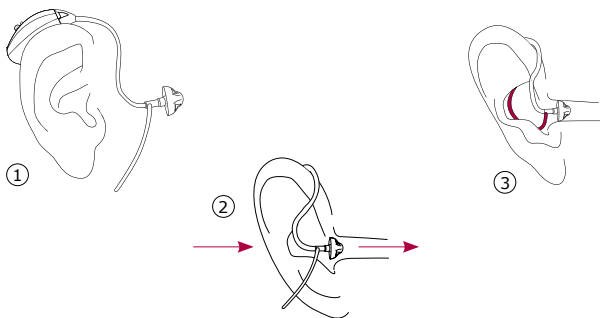
Each hearing system is individually programmed for your right or left ear. For the first step, identify right and left so you will be able to insert your hearing system in the correct ear.

Color indicator

- Red = right ear
- Blue = left ear



With your right hand, place the right sona:vogue micro behind your right ear. Holding the sound tube between your thumb and forefinger, insert the dome deep enough into the ear canal so that the sound tube lies flat on your ear. If your sona:vogue micro has a retention, then press it into the bowl of the ear in order to retain the dome in the ear canal.

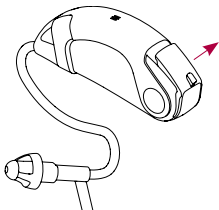


Step 5: Removing your sona:vogue micro

Grasp the sona:vogue micro by the sound tube and carefully remove it from your ear.

Step 6: Switching off your sona:vogue micro

You can turn off your sona:vogue micro by opening the battery door.



Step 7: Replacing the battery

If the battery needs to be replaced, sona:vogue micro will play an acoustic signal (two beeps, each 1 second long). This signal is repeated until the battery is completely empty. The duration between the first warning signal and the end of operation can vary. Therefore, we suggest that you replace the old battery immediately after the first warning signal.

4. Care and maintenance

Diligent and routine care of your sona:vogue micro will contribute to outstanding performance and a long service life.

Please use these specifications as a guideline:

General

Before using hair spray or applying cosmetics, you should remove your sona:vogue micro from your ear, because these products may damage it.

Try to avoid touching the microphones, e.g. when inserting or operating the sona:vogue micro.

If you feel pain in or behind your ear, or if it is inflamed, please check with your hearing care professional or physician.

Daily

Inspect the dome and sound tube for earwax and moisture deposits. Clean the surfaces with a lint-free cloth. Never use cleaning agents such as household detergents, soap, etc. to clean your sona:vogue micro. If you need to clean your sona:vogue micro intensively, ask your hearing care professional for advice and information.

Weekly

Clean the dome with a soft, damp cloth or with a special cleaning cloth for hearing aids. For more in-depth maintenance instructions or for more than basic cleaning, please see your hearing care professional.

Monthly

Inspect your sound tube for color changes, hardening, or cracks. In the case of such changes, the sound tube has to be replaced. Please see your hearing care professional.

5. Troubleshooting

Hearing systems sound softer than usual or no sound is audible at all

Check the sound tube and dome for earwax residue and clean if necessary. Check whether the battery is correctly inserted. If there is no improvement, change the battery. If the problem persists, contact your hearing care professional.

Battery lifetime is shorter than usual

Insert a new battery and make note of exactly how long it lasts. Contact your hearing care professional with this information.

Crackling or buzzing noises

Check the sound tube and dome for earwax residue or damage (color changes, hardening, or cracks) and contact your hearing care professional if necessary for replacement.

Whistling

Make sure the dome is correctly and firmly fitted in the ear. If this is the case, but the problem persists, please consult with your hearing care professional.

Pain or inflammation in your ear

Remove the sona:vogue micro and consult with your hearing care professional. If the problem is serious, please contact your physician.

6. Service and warranty


Each sona: product is covered by a manufacturer warranty. Please ask your hearing care professional about the details. This warranty covers repairs in case of processing and material errors.

The warranty does not cover damages due to:

- normal wear and tear
- improper handling or care
- exposure to chemicals
- immersion in water or undue stress

In case of damage caused by third parties or unauthorized service, the sona: warranty is null and void. This warranty does not cover services performed by a hearing care professional at his or her workplace.

7. Information and explanation of symbols

 With the CE symbol, Sona Hearing confirms that this sona: product – including accessories – meets the requirements of the Medical Devices Directive 93/42/EEC as well as the R&TTE Directive 199/5/EC on radio and telecommunications transmitters. The numbers after the CE symbol correspond to the code of certified institutions that were consulted under the above-mentioned directives.



This symbol indicates that the products described in these user instructions adhere to the requirements for an application part Type BF of EN 60601-1. The surface of the hearing system is specified as application part Type BF.



This symbol indicates that it is important for the user to read and take into account the relevant information in these user guides.



This symbol indicates that it is important for the user to pay attention to the relevant warning notices in these user guides.



Important information for handling and product safety.

Operating conditions

The product is designed to function without problems or restrictions if used as intended, unless otherwise noted in this user guide.

Transport and storage conditions

During transport or storage, the temperature should not exceed the limit values of $-20^{\circ}/+60^{\circ}$ Celsius and relative humidity of 65% for a long period of time. The air pressure range between 500 hPa and 1100 hPa is appropriate.



The symbol with the crossed-out wheeled bin is to make you aware that this hearing aid may not be thrown away as normal household waste. Please dispose of an old or unused hearing aid at waste disposal sites intended for electronic waste, or give your hearing aid to your hearing care professional for disposal. Proper disposal protects the environment and health.

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